

Do you offer support during construction?

Yes, we provide online support until your project is fully completed.

What is the timeline for designs?

Delivery varies depending on each project, but we ensure fast, on-time delivery.

How do I make payments?

Payments can be made securely online. We'll guide you through the process once you confirm the project.

What types of projects do you handle?

We are specialized in both Residential and Commercial design projects.

Do you provide consultation services?

Yes, our team offers consultations for all design and planning-related queries.

Can I choose pre-made designs?

Yes, we offer design ideas for you to choose from, which can be customized as needed.

Is there a refund policy?

We don't offer refunds once it is approved, but we'll ensure you're satisfied throughout the process.

How do I contact customer support?

You can reach us via phone, email, or through our website's contact form.

Do you work on international projects?

Yes, we handle projects globally through our online platform.

Are there any hidden charges?

No, all pricing is transparent, and we provide a clear quote upfront.

Can I get a site visit ?

We primarily operate online, but in some cases, site visits can be arranged based on location and project scope(Conditions applied)

What file formats do you provide for designs?

We deliver designs in formats like PDF, DWG, and JPEG, depending on your needs.

Do you offer landscaping design services?

Yes, we can include landscaping designs as part of our customized design service.

What if I need urgent delivery?

We offer expedited services for urgent projects on request. Timelines will be discussed during consultation.

Do you handle renovation projects?

Yes, we provide design services for both new constructions and renovations.

How do I track my project's progress?

You can track progress and communicate with us through our Whatsapp or via email.

What information do you need from me to start?

We need basic project details like site dimensions, requirements, and preferences to begin.

Can I request a site plan?

Yes, we can provide site plans, including layouts, parking, and outdoor area arrangements.

Do you offer structural design services?

Yes, structural designs are available as part of our full-service offering for construction.

Is there a limit to design revisions?

Yes, We can offer up to 7 minor corrections before the final design is delivered, as per the services hired by the customer. If the requirements change from the initially provided details (such as plot size, number of floors, plot dimensions, or direction) an extra amount will be charged based on the service.

What regions do you serve?

We offer services globally through our online platform, making it accessible from anywhere.

How do I get the output?

We will send the outputs to your mail Id and registered Whatsapp number.

Any other Queries?

Just write to us your concern and we will get back to you within 24 hrs.